

Re-Opening of Heritage – 1st Phase Plan and Guidelines

We are very excited to be coming back together as a church. However, this will look and feel different for the first several weeks. As we have shared, it will be vital that as we move forward **that we always have a mind and heart that is thinking of and preferring others**. We are asking that everyone assist us by following the guidelines below.

1. **We will offer 2 services, one at 10 AM and one at 11:30 AM. Seating will be available in the auditorium and the family room.** We are asking that you arrive by 9:45 AM for the 10 AM service and by 11:15 AM for the 11:30 AM service. We want to be sensitive to time and schedule. Seating will be limited for each service and will factor in appropriate sanitization and social distancing, and it will take a little more time to get situated in these rooms. We are asking that those who attend, register in advance so that we can be properly prepared to accommodate the seating capacity. Please visit <https://wearehbc.com/coronavirus/> for more information on how to register.
2. **As you enter the building, the doors will be propped open to limit the touching of surfaces.** You will observe signs and directives on the floor to help you navigate the building. We will also have guest services team members in place to help assist you.
3. **As you enter the auditorium and family room, you will observe the rows of seats will be color-coded.** There will be white signs for the 10 AM service, yellow signs for the 11:30 AM service, and orange signs for blocked off rows. Blocked off means these rows will not be used.
4. **As you enter our building, you will see there are several sanitizing stations.** Please make use of them as needed. Please endeavor to consistently practice personal hygiene guidelines. Wash your hands regularly. If you need to cough/sneeze, please cover your mouth and nose with the middle part (elbow area) of your arm.
5. **The education wing (nursery, children's & youth rooms) will be closed until further notice.** There will be no access to this section of the building including the external doors.
6. **Our restrooms in the hallway near the Family Room will be available during our services.** We request as much as possible that you use the bathroom in your home before coming to church. The service will be 1 hour, so your time here will be limited. Please endeavor to help us with this so that our restrooms are used only as absolutely needed. For parents with little ones, there are changing tables in each of these restrooms for your use if needed. The restrooms in the children's wing will not be open.
7. **Facial masks are recommended but will not be required for attendance.** However, we want anyone attending to know that you can wear a mask if you deem it appropriate for yourself. If you do, please provide your own mask. We will have a limited number of masks available for those who forget to bring their own.
8. **There will be no nursery, children's, or youth ministries during this first phase.** Children and teens will stay with their families. We are providing seating in the family room to accommodate families that would feel more comfortable being in a less formal environment. The auditorium service will be live; the family room will be a livestream of the service from the auditorium.

9. **We will continue to livestream** the service on our website and YouTube during the 10 AM service.

10. **We encourage our elderly and at-risk population to take the proper precautions** when considering attending an in-person service at least at the beginning of the re-opening.

11. **Some critical questions that you need to ask before coming on a Sunday.** We recognize that many are eager to return to a church gathering. However, we need your help and utmost honesty when it comes to health issues. Again, we want to be thinking of others in this regard.

a. Am I feeling healthy this morning?

b. Is there sickness in my home with any family member, especially with a fever? Please check your temperature before coming. We will have thermometers available at the church building for medical personnel usage as needed.

c. Have I been around anyone that has or had the Coronavirus?

d. Have I traveled to a place where I have been around individuals that are ill or been exposed to the Coronavirus.

If you have answered **YES** to any of these questions, we are asking that you not attend a service until you have received word from your family physician that you are clear of any kind of sickness.

12. **Coffee and food will not be provided during this phase.** The water fountain will also be covered and not available.

13. **Flow between the services will be very critical.** Those attending the 10 AM service will need to depart as quickly as possible at the close of the service. Please enjoy fellowship outside the building while being sensitive to those arriving for the 11:30 AM service, and be sure to observe the social distancing guidelines that we have been observing during the Covid crisis.

14. **Offerings:** For the present time, we will not be taking an offering during our services. You can give online via PushPay. There will also be two boxes in our foyer for you to place your offering in.

15. **Please understand that we are continuing to learn and that the days ahead will be times when we need to be flexible.** As guidelines get updated and we receive information pertinent to our gatherings, we will make you aware of those changes.